

POLICIES



Treat your space like A Royal Place

The more parents & onlookers are invested in the experience, the more the children are invested. The opposite is also true!

Engage in the experience.

Have parents really tune-in to the experience, to enjoy it through their child's eyes. You will be glad they did - and your Performer will thank you for it!

Set the stage for success.

Your performer should not have to strain to be heard over background chatter. Please have attending adults join children in being a captive audience. This will give you and your guests the best experience possible.

Safety

While the safety of your guests is one of our main priorities during character experiences, it is not up your performer's place or responsibility to act as a lifeguard, nanny or baby-sitter to you or your guests.

Space for stories and more

Our parties are full of singing, dancing, games and activities, so make way! Push back those couches and take the coffee tables in the other room.

Younger age? Quieter adults.

Younger children need more attention, and fewer distractions. We have great success with children 2-3 years of age as long as attending adults allow for an atmosphere clear of distractions.

Toddlers & babies

We ask that toddlers who wish to participate do so with an adult.

Adults: please be mindful of questions, curiosities!

Please refrain from asking your performer questions that compromise character integrity. While we understand adults mean no harm in their curiosities, a lot of magic can be lost when a child overhears an adult ask the Performer "So, what do you really do? Are you a teacher?", etc. Performers will respond to such questions in character, of course, but it's best to try to avoid these awkward moments altogether.

Please - no smoking.

Absolutely no smoking.. Smoke clings to costumes and wigs and its odor is hard to remove.